

22<sup>nd</sup> February 2016

HDQ Consulting  
PO Box 408,  
Brighton SA 5048

**Re: ISO 9001 Quality, ISO 14001 Environmental & ISO 4801 OH&S Consultancy Services**

Dear Greg,

LCS Landscapes would like to give you this letter of recommendation as your services were invaluable in LCS Landscapes achieving accreditation in ISO 9001 Quality Management Systems, ISO 4801 OH&S Management Systems and ISO 14001 Environmental Management Systems.

You provided clear and precise guidance keeping the process moving forward at all times.

The one on one process worked very well along with the back up email correspondance ensured that at no time were there any hold ups or stumbling points.

Your approach of "this is what is needed and this is how we are going to get it done" offers the best value for money and goes far beyond just consulting. Your assistance in setting up procedures, forms and registers made all the difference as it removed the "so where do I start" mentality.

I would highly recommend yourself & HDQ Consulting and I am willing to speak to anyone that would like more information on the process and the benefits we received by using your services.

Yours faithfully,



**Tom Atkins**  
Contracts & Quality Manager  
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